The 220 Soft Support Range

220 Soft produce two ranges of online guides to help people in the United Kingdom facing changes in their life.

The guides are updated versions of the programs that have been licenced to and used in many UK Libraries and other organisations for over twenty years.

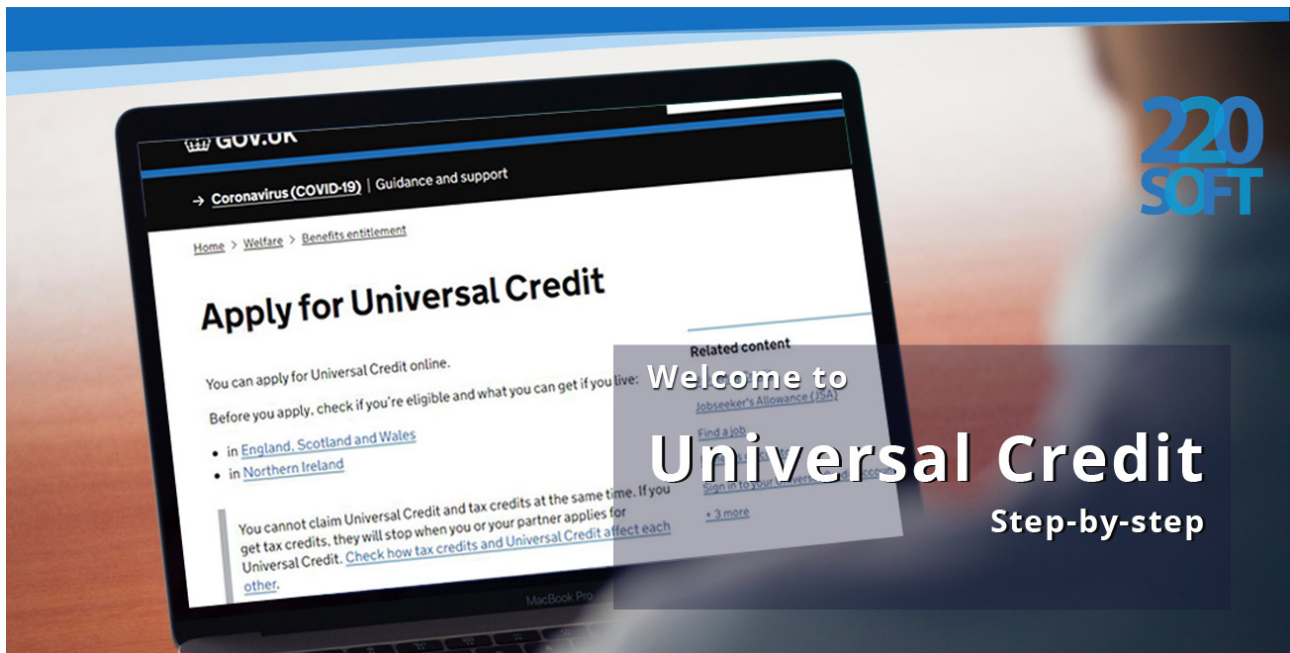The **collections** bring together guides to support people facing changes in their life.

220 Soft Guides

220 Soft Collections
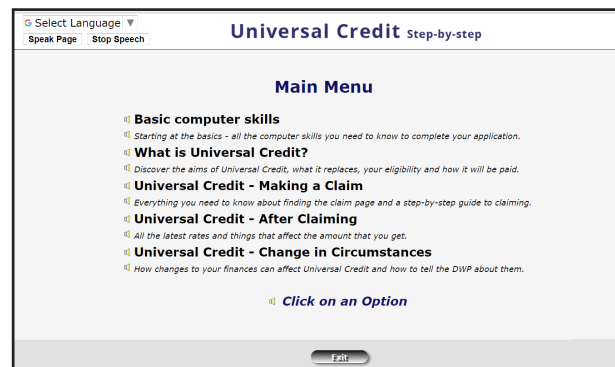
220
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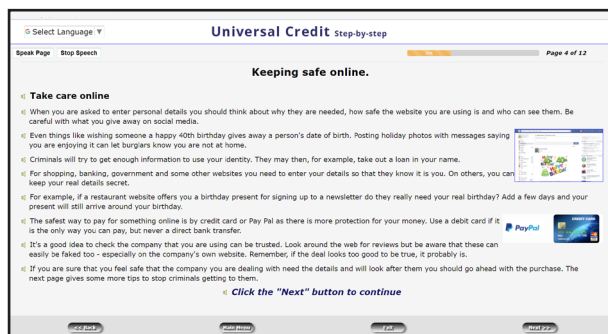## The 220 Soft Guides

Universal Credit Step-by-step

A guide to the Universal Credit system that takes you through the steps of setting up your account, how much will be paid and when it will be paid. Other useful areas like budgeting and, for those new to computing, basic computer skills are also covered.

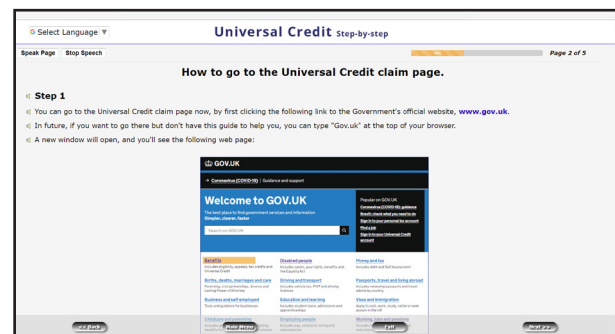Demo at universalcredit.220soft.support/phoenix *

* You will need a code to login to the demos. Please contact info@220soft.co.uk

Universal Credit - main menu

Universal Credit - keeping safe online

Universal Credit - how to get to the claim page

220 SOFT SUPPORT

The 220 Soft Guides

Welcome to
Find a job
Step-by-step
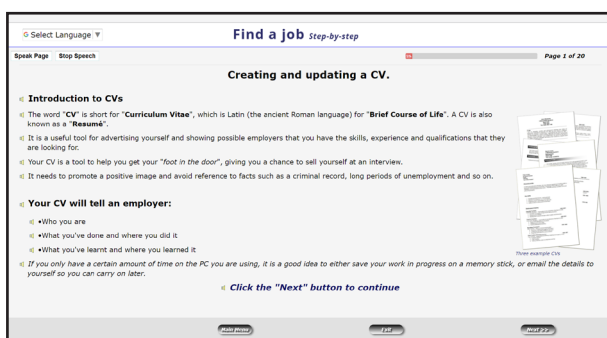
Find a job Step-by-step

A guide to the government's Find a job system that takes you through the steps of setting up your account and managing it. Other useful areas like covering letters and creating CVs (with templates) and searching for jobs are also covered.
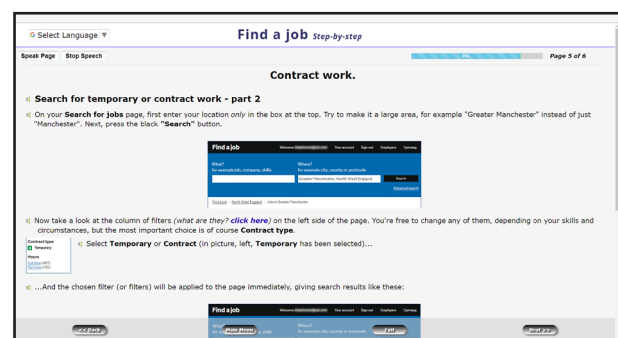
Demo at findajob.220soft.support/phoenix *

* You will need a code to login to the demos. Please contact info@220soft.co.uk

Find a Job - main menu

Find a Job - creating and updating a CV

Find a Job - contract work
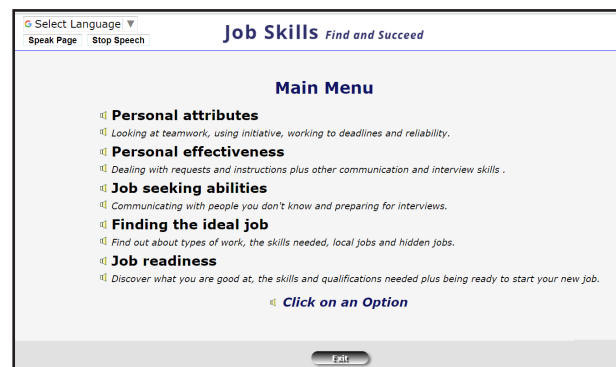
220
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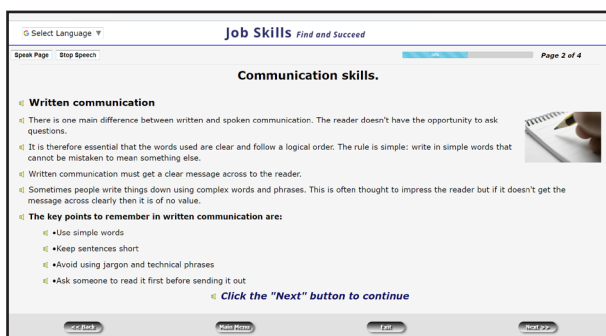## The 220soft Guides

Job Skills – Find and succeed

A guide to the government's Find a job system that takes you through the steps of setting up your account and managing it. Other useful areas like covering letters and creating CVs (with templates) and searching for jobs are also covered.

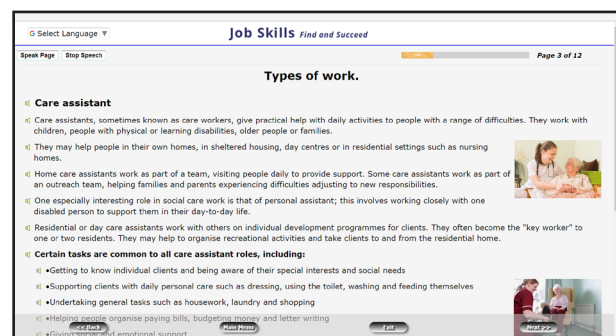Demo at jobskills.220soft.support/phoenix *

* You will need a code to login to the demos. Please contact info@220soft.co.uk

Job Skills - main menu

Job Skills - communication skills

Job Skills - types of work

The 220 Soft Guides
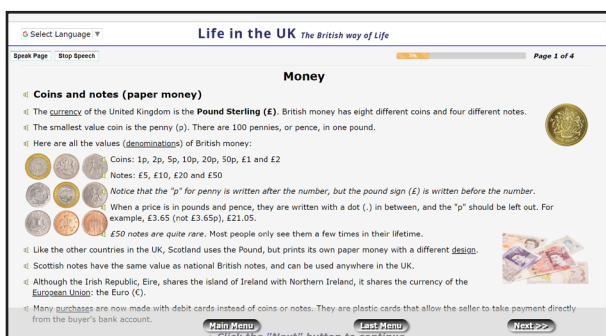

Life in the UK – The British way of life

This guide is designed to support all newcomers to the UK. There is lots of useful information including customs, religion, travelling and public transport, health, hygiene and the NHS, making a living and benefits.

Demo at lifeintheuk.220soft.support/phoenix *

* You will need a code to login to the demos. Please contact info@220soft.co.uk

Life in the UK - main menu

Life in the UK - money

Life in the UK - health

The 220 Soft Collections

The **collections** bring together guides to support people facing changes in their life.

Redundancy Support

Redundancy Support is designed to help anyone who needs to adapt to the changes caused by redundancy. It is a collection of three guides pulled together to support anyone looking for employment.

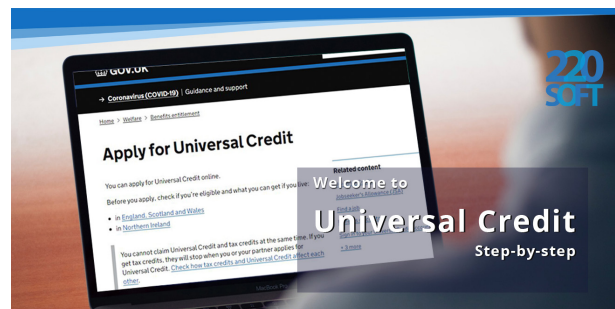The Redundancy Support Collection contains:

- Redundancy and adapting to change

*A specially adapted version of **Job Skills – Find and Succeed** with a completely new, extra section:* ***Redundancy Support.***

- Universal Credit Step-by-step

- Find a job Step-by-step

Demo at redundancy.support/phoenix *

* You will need a code to login to the demos.
Please contact info@220soft.co.uk

The 220 Soft Collections

Find a Job Support

Find a Job Support is designed to help anyone who needs find new employment. It is a collection of three guides pulled together to support anyone who is looking for employment.
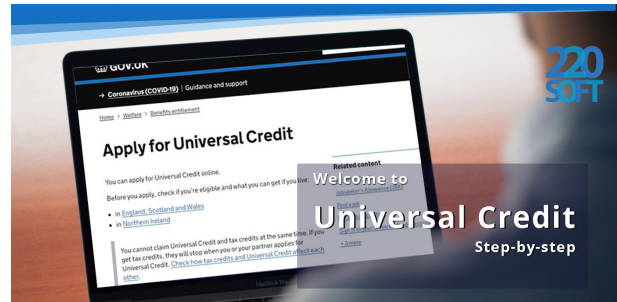
The Find a Job Support collection contains:

   • Adapting to change

*A specially adapted version of **Job Skills – Find and Succeed** with a completely new, extra section: **Adapting to Change.***

   • Universal Credit Step-by-step
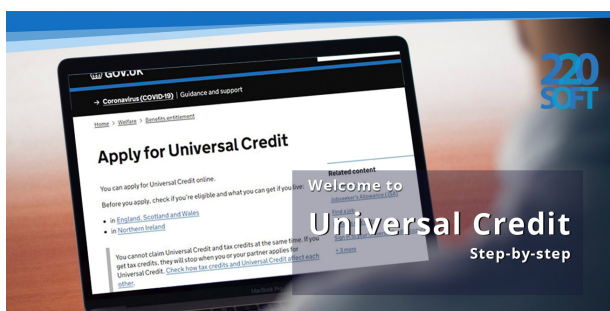
   • Find a job Step-by-step

Demo at findajob.support/phoenix *

* You will need a code to login to the demos. Please contact info@220soft.co.uk

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SUPPORT

The 220 Soft Collections

Life in the UK Support

Life in the UK Support is a collection of four guides pulled together to support new arrivals in the United Kingdom as they settle in their new home. The guides will also prepare them for British life, including looking for employment.

The Life in the UK Support contains:

• Life in the UK – The British way of Life
• Job Skills – Find and Succeed
• Find a job – Step by Step
• Universal Credit – Step by Step

Demo at lifeintheuk.support/phoenix *

* You will need a code to login to the demos. Please contact info@220soft.co.uk

The 220 Soft Collections

BN(O) Support

Life in the UK Support for BN(O) citizens is a collection of three guides pulled together to support BN(O) citizens from Hong Kong to apply for their visa and settle in their new home. The guides will also prepare them for British life, including looking for employment.

BNO Support contains:

• Applying for your Hong Kong BN(O) Visa and Settling in the UK

*A specially adapted version of the **Life in the UK – The British way of Life** with a new section added to help with **Applying for a BN(O) visa.**
Other changes to adapt the guide for BN(O) citizens have also been made.*

• Job Skills Find and Succeed

• Find a job– Step-by-step

Demo at bno.lifeintheuk.support/phoenix *

* You will need a code to login to the demos. Please contact info@220soft.co.uk