

# Life in the UK Support

## What is Life in the UK Support?

*Life in the UK Support* is a collection of four guides to support you as you settle in the UK. They will also prepare you for British life, including looking for employment.

- The guides are **updated regularly** so that you can be sure that all the latest information is available in one place.
- The guides have **Google Translate buttons** on every page to translate the page into your native language.
- All guides include **English speech** and you can hear complete pages or individual paragraphs read out. Using this feature with the page translated can be used to help in the learning of English.

The screenshot shows the homepage of the 'Life in the UK Support' website. At the top, it says 'Life in the UK Support' and 'Click a picture to start that course'. Below this, it says 'Logged in as PETER DAVIDSON'. There are navigation links for 'Contact & Feedback', 'Reports', 'Help/Info', 'Not-You?', and 'Log Out'. The main content area features a large heading 'Life in the UK The British way of Life' and a list of guides: 'Support for all newcomers to the UK', 'Information about local housing & religion', 'Travelling: your own & public transport', 'Staying safe & legal', 'Health, hygiene & the NHS', and 'Making a living and benefits'. To the right, there are three smaller sections: 'Job Skills Find and Succeed', 'Find a job Step by Step', and 'Universal Credit Step by Step'. Each section has a small icon and a list of topics.

## Life in the UK – The British way of Life

**This guide gives you essential information to make it easier to prepare for your new home, to integrate and to succeed with British life.**

"The British Way of Life" guide covers, amongst many other topics, content promoting British values such as the acceptance of all nationalities, religious faiths and the UK's non-discriminatory philosophy and law.

Some of the most important topics covered are the NHS, emergency services, finding a job, pre-school for children, further adult education, the communication network and even eligibility to vote.

The course does not leave anyone to find out information for themselves and there are many links to the Government, NHS and other useful websites, and a linked glossary helps with the understanding of new words and phrases.

As well as preparing you for life in the UK, it is an ideal source of information once you arrive.

The screenshot shows the 'Your new home' page (Page 1 of 6) of the 'Life in the UK The British way of Life' guide. It features a heading 'The United Kingdom' and a list of bullet points: 'The full name of the United Kingdom is "The United Kingdom of Great Britain and Northern Ireland", but people often call it "the UK", "Great Britain" or just "Britain". However, "Great Britain" and "Britain" are really only part of the whole UK (see below).', 'The UK is a union of four countries, England, Scotland, Wales and Northern Ireland. It is on the British Isles, a group of islands to the north-west of Europe.', 'There are two main islands, Great Britain and Ireland. Great Britain is the home of England, Scotland and Wales. Ireland, to the west of Great Britain, is shared by Northern Ireland and the Republic of Ireland, Eire, which is not part of the UK.', 'Citizens of the United Kingdom are called "British" or "Britons". They are also named by which country of the UK they came from:'. Below this, there are four bullet points: 'England: "English"', 'Scotland: "Scottish" or "Scots"', 'Wales: "Welsh"', and 'Northern Ireland: "Northern Irish"'. There is a small map of the British Isles to the right. At the bottom, there are three buttons: 'Main Menu', 'Last Menu', and 'Next >>'. There is also a 'Click the "Next" button to continue' instruction.

The screenshot shows the 'Local medical services' page (Page 5 of 12) of the 'Life in the UK The British way of Life' guide. It features a heading 'Getting treatment' and a list of bullet points: 'By registering, you should be able to get treatment free, but you may have to pay for medication. To see a GP, you first have to phone for an appointment.', 'Things people usually phone their GP about are injuries or illnesses which may be painful or uncomfortable, but not urgent. Remember, if your condition is life-threatening, call **999** or **112**!', 'If you phone the medical centre, the staff will ask you some questions, to help them decide if you need an appointment or not. Depending on your answers, they may:'. Below this, there are three bullet points: 'Get a doctor or nurse to phone you back later;', 'Give you an appointment at the next available time (which may be in a few days or a week);', and 'Try to get you an appointment sooner than normal.'. There is a small image of a doctor and a patient to the right. At the bottom, there are four buttons: '<< Back', 'Main Menu', 'Last Menu', and 'Next >>'. There is also a 'Click the "Next" button to continue' instruction.

## Job Skills – Find and Succeed

This guide contains lots of help, hints and tips to help you to find your ideal job in the UK.

The easy-to read pages will tell you all you need to know starting with looking for jobs, then interviews and moving on to actually starting work.

You'll find many tips on where to find local jobs and we have even supplied lots of links to the careers and job vacancies section of numerous national employers.

There is advice and help on how to speak to people on the phone as you enquire about job vacancies, with some useful phrases for you to use. You'll also discover how to get through to the right people. To prepare you for your interview we have also included typical questions and suggested answers.

Above are just a few of the many job skills that the guide covers and ends with advice on what should be included in employees contracts and how to be properly prepared for the first day of work.

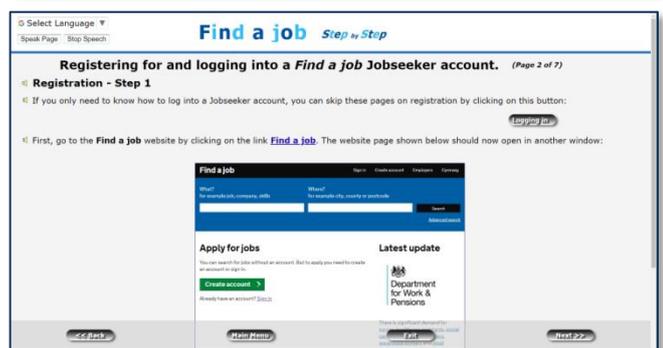
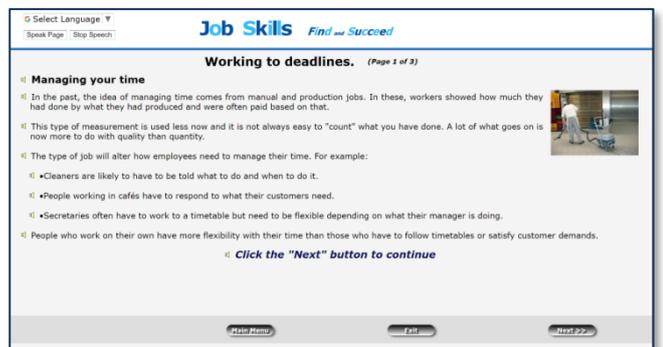
## Find a job – Step by Step

The "Find a job" guide will tell you all that you need to know about creating a *Find a job* Jobseeker account.

Follow the step-by-step instructions to help you create your Jobseeker account, set up a profile and search for jobs. There are also lots of useful tips like why and how you should keep your activity history up to date.

Most importantly you'll be shown how to write letters, fill in forms, create a CV and obtain an email account. You'll even be shown how you can follow the steps in the guide at the same time as completing the actual processes online.

There are also many more useful things like how you can look for jobs using the Internet and other necessary skills. There are lots of interactive exercises to make sure that you are well prepared to use your Jobseeker account.



# Universal Credit Step – by Step

Find out everything that you need to know about the Universal Credit system, including the current rates of benefits and those which are replaced.

You'll also be told how to log in, input your details and so on. Tips on monthly budgeting, and links to helpful sites are provided too.

The section will fully prepare you with all the facts you need to know about Universal Credit, whether you can apply for it and new procedures like the "Verification Process".

Many other important topics are covered too. For example, we look at what happens if someone becomes employed and how levels of savings, pension payments, and monies received from relatives' wills and "windfalls" affect the payments.



## Life in the UK: A summary of the package

### The collection includes:

Comprehensive step-by-step guides to help people to settle in the UK and eventually obtain British citizenship.

The collection gives you many useful facts to help you to get the most from life in the UK. There is information and help on all key areas of job hunting and processes like using the UK government *Universal Credit* and *Find a job* websites.

- Help with settlement in the UK
- How to create an email account and fill in online forms
- How to write a covering letter, personal profile and CV
- Be properly prepared for interviews
- How to create a Find a job account – a step by step guide
- How to create a Universal Credit account – a step by step guide

**Life in the UK** *The British way of Life*

**Main Menu**

Choose the language you want to use for reading by clicking on the box above.

	Status	Time
<b>Introduction</b>	Not started	
<b>What you will find near your new home</b>	Not started	
<b>Staying safe and Legal in the UK</b>	Not started	
<b>Health, hygiene and the NHS</b>	Not started	
<b>Working and the steps to citizenship</b>	Not started	
<b>A better life</b>	Not started	
<b>Useful links</b>		
<b>Glossary</b>		

**Find**

**Job Skills** *Find and Succeed*

**Main Menu**

Choose the language you want to use for reading by clicking on the box above.

	Status	Time
<b>Personal attributes</b>	Not started	
<b>Personal effectiveness</b>	Not started	
<b>Job seeking abilities</b>	0 of 5	24s
<b>Finding the ideal job</b>	0 of 5	19s
<b>Job readiness</b>	Not started	

**Click on an Option**

**Find**

**Find a job** *Step by Step*

**Main Menu**

Choose the language you want to use for reading by clicking on the box above.

	Status	Time
<b>Basic computer skills</b>	Not started	
<b>Find a Job - The tools I need</b>	Not started	
<b>Find a Job - Getting started</b>	Not started	
<b>Find a Job - Basic skills</b>	Not started	
<b>Find a Job - Advanced skills</b>	Not started	

**Click on an Option**

**Find**

**Universal Credit** *Step by Step*

**Main Menu**

Choose the language you want to use for reading by clicking on the box above.

	Status	Time
<b>Basic computer skills</b>	Not started	
<b>What is Universal Credit?</b>	Not started	
<b>Universal Credit - Making a Claim</b>	Not started	
<b>Universal Credit - After Claiming</b>	Not started	
<b>Universal Credit - Change in Circumstances</b>	Not started	

**Click on an Option**

**Find**